



VIVES
COMPOUND
فيفس كومباوند

X



RAY

THE NUMBERS THAT TELL THE STORY

100%

ACTIVE
HOUSEHOLDS

73%

REDUCTION
IN MANUAL WORK

30,000

REQUESTS
HANDLED

3X

FASTER
RESPONSE TIME

ZERO

NEGATIVE
FEEDBACK

Vives Compound, located in Riyadh, Saudi Arabia, is a premium residential community featuring 250 luxury villas, 40 upscale apartments, and 17 shared facilities and services. Vives Compound's mission is to **provide residents with an exceptional standard of living while ensuring seamless, efficient operations for a high-quality residential experience.**

*"The platform is simple, fast, and efficient, making it easy for us to respond to tenants quickly. **Everyone is happy with it**; we haven't received a single negative comment, only complete satisfaction. RAY's customer service is excellent; with the fastest response time we've experienced."*



Mr. Michael Verceles
IT Manager



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Vives Compound: Turning Luxury Living Into a Seamless Digital Experience

OPERATIONAL REALITIES

Operating a high-end residential compound in Riyadh comes with significant management hurdles:

1- Complex Tenant Management

Managing many residents and facilities is complex and time-consuming.

2- Delayed Requests

Manual maintenance requests cause delays and errors.

3- Fragmented Facility Bookings

Relying on traditional booking processes causes confusion and double-bookings.

4- Slow Entry Approvals

Non-automated entry approvals for visitors and deliveries create slowdowns.



SOLUTION:

RAY'S ALL-ON-ONE TENANT MANAGEMENT PLATFORM



Unified Dashboard

RAY provides a **unified dashboard**, offering real-time visibility and reducing administrative workload.



Automated Workflows

Resident requests are automated, routed instantly, and **fully tracked**.



Centralized Reservations

All facilities and classes **booked in one place**, simple and seamless.



Effortless Access Control

RAY **automates entry approvals and notifications**, ensuring a smooth handling of visitors and deliveries.

THE IMPACT

By digitizing the resident journey, Vives Compound turned its luxury promise into reality. With RAY, services are faster, residents are happier, and operations run smoothly, all from a single platform.

Vives stands as proof that when residential communities embrace digital management, resident satisfaction and operational excellence go hand in hand.